



Staying Houseproud  
**SINCE 1923**



# UPRIGHT SWIVEL VACUUM

INSTRUCTION MANUAL





Please retain instructions for future reference.

## Safety Heading

When using electrical appliances, basic safety precautions should always be followed.

Check that the voltage indicated on the rating plate corresponds with that of the local network before connecting the appliance to the mains power supply.

Children aged from 8 years and people with reduced physical, sensory or mental capabilities or lack of experience and knowledge can use this appliance, only if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children should be supervised to ensure that they do not play with the appliance.

Unless they are older than 8 and supervised, children should not perform cleaning or user maintenance.

This appliance contains no user serviceable parts. If the power supply cord, plug or any part of the appliance is malfunctioning or if it has been dropped or damaged, do not use. Only a qualified electrician should carry out repairs. Improper repairs may place the user at risk of harm.

Do not remove from the mains power supply by pulling the cord; switch off and remove the plug by hand.

Do not pull or carry the appliance by its power supply cord.

Do not use this appliance if any of the openings are blocked. Take care when equipping accessories with rotating parts as this could cause entrapment.

Switch off the appliance, disconnect it from the mains power supply and allow to cool fully before changing or fitting accessories and before cleaning or user maintenance.

Use of an extension cord with the appliance is not recommended. Only use the appliance with the power supply unit provided. This appliance should not be operated by means of an external timer or separate remote control system. This appliance is intended for domestic use only. It should not be used for commercial purposes.

### **Thermal Cut-Out Device**

If the dust container and filters are not regularly cleaned, the vacuum cleaner will overheat. This will cause the thermal cut-out device to activate due to restricted flow of air around the unit. If the vacuum cleaner cuts out, press the power button to turn it off and unplug it from the mains power supply. Proceed to empty the dust container, clean all of the filters and allow the vacuum cleaner to cool for approx. 1 hour.

### **Care and Maintenance**

Always unplug the vacuum cleaner from the mains power supply before attempting any cleaning or maintenance.

Wipe the external surface of the vacuum cleaner with a soft, damp cloth and allow to dry thoroughly.

Do not use any harsh or abrasive detergents or cleaning agents to clean any part of the vacuum cleaner.

Keep the washable HEPA filter clean and replace when it becomes worn.

Clean the filters after every removal of the dust container.

To clean the inside of the dust container it is possible to remove the cyclonic cone.

**Description of Parts**



- |                                    |                                    |
|------------------------------------|------------------------------------|
| 1. Upright Swivel Vacuum main unit | 13. Exhaust filter housing         |
| 2. Handle                          | 14. Washable HEPA filter           |
| 3. Power button                    | 15. Washable HEPA filter housing   |
| 4. Air inlet                       | 16. Cyclonic cone                  |
| 5. Flexible extension hose         | 17. Turbo floor brush              |
| 6. Flexible extension hose lock    | 18. Turbo floor brush suction hose |
| 7. Flexible extension hose neck    | 19. 3 in 1 crevice tool            |
| 8. Dust container                  | 20. Additional drive belt          |
| 9. Dust container release button   | 21. Wheel(s)                       |
| 10. Dust container empty clip      | 22. Cord storage hook(s)           |
| 11. Lid release clip               | 23. Flexible hose storage hook     |
| 12. Exhaust filter                 |                                    |

## Instructions for Use

Before using the vacuum cleaner for the first time, clean it with a soft, damp cloth and dry thoroughly.

Do not immerse the vacuum cleaner in water or any other liquid.

### Assembling the Upright Swivel Vacuum

**STEP 1:** Insert the handle into the vacuum cleaner main unit and secure into position using the screw provided. This will require a crosshead screwdriver (not included).

**STEP 2:** To fit the flexible extension hose, insert the flexible extension hose lock into the air inlet and twist it 90 ° in a clockwise direction, until it locks into position.

**NOTE:** Check that the flexible extension hose and turbo floor brush suction hose are both securely locked into position before using the vacuum cleaner. If they are not correctly attached, this will dramatically lower suction.

### Using the Upright Swivel Vacuum

**STEP 1:** Plug in and switch on the vacuum cleaner at the mains power supply.

**STEP 2:** Turn on the vacuum cleaner by pressing the power button. To turn off, press the power button again.

**STEP 3:** Unplug the vacuum cleaner from the mains power supply and loosely wrap the power supply cord around the cord storage hooks on the back of the vacuum cleaner. Make sure that it is not wrapped too tightly at the point of connection and then secure with the cable tidy.

**NOTE:** When used on carpets the brush bar will emit a more prominent sound, this is normal and should be ignored.

**WARNING:** Do not use the vacuum cleaner without the washable HEPA filter or dust container in position.

### Using the 3 in 1 Crevice Tool

**STEP 1:** Carefully pull out the flexible extension hose neck.

**STEP 2:** Select which attachment is to be used:

**Crevice** – Access the crevice attachment by pressing and holding the locking mechanism on the 3 in 1 crevice tool, then remove the brush/upholstery attachment. The crevice attachment is ideal for removing dust and dirt from folds in fabrics, radiators, corners, recesses and other hard-to-reach areas.

**Brush** – To access the brush attachment, check that the bristles are facing upwards and then slide it over the end of the crevice tool, until it clicks into position. The brush attachment is great for cleaning curtains, shelves, books and other delicate objects.

**Upholstery** – To access the upholstery attachment, check that the red upholstery fabric is facing upwards and then slide it over the end of the crevice tool, until it clicks into position. The upholstery attachment is perfect for refreshing sofas, curtains and car upholstery.

**STEP 3:** Push the assembled 3 in 1 crevice tool onto the end of the flexible extension hose neck, the tool is ready to use.

**STEP 4:** Turn on the vacuum cleaner by pressing the power button.

**NOTE:** When using the brush or upholstery attachment, it must be correctly aligned with the 3 in 1 crevice tool, so that the locking mechanisms are on the same side.

### Emptying the Dust Container

Before emptying the dust container, the vacuum cleaner must be switched off and unplugged from the mains power supply. It is recommended to empty the dust container outdoors.

**STEP 1:** Remove the dust container by pressing the dust container release button and gently pulling it away from the vacuum cleaner main unit.

**STEP 2:** To empty the dust container, position it over a bin and then release the dust container hatch by unfastening the dust container empty clip. Empty the dust container slowly and carefully to reduce the amount of dust released back into the atmosphere.

**STEP 3:** Shake the dust container gently to remove any remaining dust.

**STEP 4:** Close the dust container hatch by pushing it in towards the dust container, until it locks back into position.

**STEP 5:** Replace the dust container by aligning the bottom with the base of the vacuum cleaner main unit. Push the dust container in towards the vacuum cleaner main unit until it locks back into position.

## Cleaning the Washable HEPA Filter and Sponge

It is important to keep the washable HEPA filter and sponge free from dust and dirt, to allow air to flow freely around the vacuum cleaner. This will help to preserve suction and prolong the life of the vacuum cleaner. The washable HEPA filter can only be accessed when the dust container has been detached.

**STEP 1:** Remove the dust container by pressing the dust container release button and pulling it away from the vacuum cleaner main unit, following the instructions in the section entitled ‘Emptying the Dust Container’.

**STEP 2:** Open the lid using the lid release clip.

**STEP 3:** Lift the washable HEPA filter housing out of the top of the cyclonic cone and then take the sponge out of the washable HEPA filter housing.

**STEP 4:** Shake off the washable HEPA filter and sponge until the majority of the dust has been removed. Rinse them under clean, warm water and allow to dry thoroughly for approx. 24 hours.

**STEP 5:** Once the washable HEPA filter and sponge are fully dry, slot the sponge back into the washable HEPA filter and refit the washable HEPA filter housing into the top of the cyclonic cone.

**STEP 6:** Close the lid by pushing it in towards the dust container, until it locks into position.

**STEP 7:** Replace the dust container by aligning the bottom with the base of the vacuum cleaner main unit. Push the dust container in towards the vacuum cleaner main unit, until it locks back into position.

**NOTE:** If the washable HEPA filter and sponge are not cleaned regularly, the thermal cut-out device will activate. For further details, see the section entitled ‘Thermal Cut-Out Device’.

**WARNING:** Do not clean the washable HEPA filter and sponge using detergent.

Always allow the washable HEPA filter and sponge to air dry. Never use external heat sources, such as a radiator to dry the washable HEPA filter and sponge.

Do not wring or twist the sponge as this will cause damage. Do not reassemble or use the vacuum cleaner until the washable HEPA filter is fully dry, as this could cause damage.

## Cleaning the Cyclonic Cone

It is important to keep the cyclonic cone free from dust, dirt and blockages, to allow air to flow freely around the vacuum cleaner. This will help to preserve suction and prolong the life of the vacuum cleaner. The cyclonic cone can only be accessed when the dust container has been detached.

**STEP 1:** Remove the dust container by pressing the dust container release button and lifting it away from the vacuum cleaner main unit.

**STEP 2:** Open the lid using the lid release clip.

**STEP 3:** Lift the washable HEPA filter housing out of the top of the cyclonic cone and put it to one side.

**STEP 4:** Pull the cyclonic cone out of the dust container.

**STEP 5:** Turn the upper section of the cyclonic cone in an anticlockwise direction and pull it away from the lower section.

**STEP 6:** Shake off the upper and lower sections of the cyclonic cone until the majority of the dust has been removed. Rinse them under clean, warm water and allow to dry thoroughly for approx. 24 hours.

**STEP 7:** Once both sections of the cyclonic cone are fully dry, align them and then turn the upper section in a clockwise direction, until it locks into position.

**STEP 8:** Place the cyclonic cone into the dust container.

**STEP 9:** Slot the washable HEPA filter housing back into the top of the cyclonic cone.

**STEP 10:** Close the lid by pushing it in towards the dust container, until it locks into position.

**STEP 11:** Replace the dust container by aligning the bottom with the base of the vacuum cleaner main unit. Push the dust container in towards the vacuum cleaner main unit, until it locks back into position.

**WARNING:** Do not reassemble or use the vacuum cleaner until the cyclonic cone is fully dry, as this could cause damage.

## Cleaning the Exhaust Filter and Sponge

It is important to keep the exhaust filter and sponge free from dust and dirt, to allow air to flow freely around the vacuum cleaner. The washable HEPA filter, exhaust filter and sponges should be cleaned after every removal of the dust container. This will help to preserve suction and prolong the life of the vacuum cleaner.

**STEP 1:** To remove the exhaust filter and sponge for cleaning, slide the clip on the bottom of the exhaust filter housing to the left and lift the cover away.

**STEP 2:** Remove the exhaust filter and sponge from the exhaust filter housing.

**STEP 3:** Shake off the exhaust filter and sponge until the majority of the dust has been removed.

**STEP 4:** Rinse the exhaust filter housing and sponge under clean, warm water and allow to dry thoroughly for approx. 24 hours.



**STEP 5:** Once the exhaust filter and sponge are fully dry, slot them back into the exhaust filter housing and replace the exhaust filter housing cover.

**STEP 6:** Secure the exhaust filter housing cover into position by sliding the clip on top of the exhaust filter housing to the right.

**WARNING:** Do not clean the exhaust filter and sponge using detergent. Never use external heat sources, such as a radiator to dry the exhaust filter or sponge.  
Do not wring or twist the sponge as this will cause damage.  
Do not reassemble or use the vacuum cleaner until the exhaust filter and sponge are fully dry, as this could cause damage.

### Changing the Drive Belt

With prolonged use, the brush bar drive belt can be subjected to high amounts of strain and may sometimes break as a result. An additional drive belt has been included should this occur.

**STEP 1:** Switch off and unplug the vacuum cleaner.

**STEP 2:** Invert the vacuum cleaner and carefully place it on a steady, flat surface with the base of the floor brush facing upwards.

**STEP 3:** Using a crosshead screwdriver (not included), remove the 6 screws on the base of the turbo floor brush. To remove the 6th screw, lift up the black floor brush hinge.

**STEP 4:** Remove the base plate. A flat head screwdriver (not included) can be used to lever the catch located at the front and centre of the turbo floor brush.

**STEP 5:** Remove the brush bar and then remove the broken drive belt.

**STEP 6:** Place one end of the new drive belt around the motor spindle, and the other end around the groove in the brush bar.

**STEP 7:** Place the brush bar back into the brush bar housing, making sure that the ends have fitted into the correct corresponding slot.

**STEP 8:** Manually rotate the brush bar to check that the drive belt is securely in position.

**STEP 9:** Reattach the base plate, making sure that all 6 screws are back in their original positions.

**WARNING:** Do not use the vacuum cleaner without the brush bar, drive belt or base plate in position, as this could cause damage to the vacuum cleaner or injury to the user.

## Troubleshooting

Symptom	Possible Cause	Solution
The suction is poor.	<p>The flexible extension hose or turbo floor brush suction hose are blocked.</p> <p>The dust container is almost full.</p> <p>The washable HEPA filter and sponge are blocked.</p> <p>The cyclonic cone is blocked.</p>	<p>Disconnect the attachments and remove the blockage.</p> <p>Empty the dust container following the instructions in the section entitled 'Emptying the Dust Container'.</p> <p>Clean the washable HEPA filter and sponge following the instructions in the section entitled 'Cleaning the Washable HEPA Filter and Sponge'.</p> <p>Clean the cyclonic cone following the instructions in the section entitled 'Cleaning the Cyclonic Cone'.</p>
The vacuum cleaner has cut-out or stopped working.	The thermal cut-out device has activated due to restricted air flow.	Unplug the vacuum cleaner from the mains power supply. Empty the dust container and clean the cyclonic cone, washable HEPA filter, exhaust filter and sponges. Allow the vacuum cleaner to cool for 1 hour.

## **Specifications**

Product code: KL0995CFS

Rated voltage: 220–240 V ~ 50–60 Hz

Rated wattage: 400 W

## Connection to the mains

Please check that the voltage indicated on the product corresponds with your supply voltage.

### Important

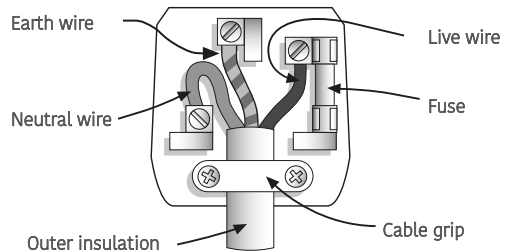
As the colours in the mains lead of this appliance may not correspond with the coloured markings identifying the terminals in your plug, please proceed as follows:

The wires in the mains lead are coloured in accordance with the following code:

**Blue Neutral (N)**  
**Brown Live (L)**

**Green/Yellow Earth (⏏)**

FOR UK USE ONLY - Plug fitting details (where applicable).



The wire coloured **BLUE** is the **NEUTRAL** and must be connected to the terminal marked N or coloured **BLACK**.

The wire coloured **BROWN** is the **LIVE** wire and must be connected to the terminal marked L or coloured **RED**.

The wire coloured **GREEN/YELLOW** must be connected to the terminal marked with the letter E or marked **⏏**.

On no account must either the **BROWN** or the **BLUE** wire be connected to the **EARTH** terminal (**⏏**).

Always ensure that the cord grip is fastened correctly.

The plug must be fitted with a fuse of the same rating already fitted and conforming to BS 1362 and be ASTA approved.

If in doubt consult a qualified electrician who will be pleased to do this for you.

### Non-rewireable mains plug

If your appliance is supplied with a non-rewireable plug fitted to the mains lead and should the fuse need replacing, you must use an ASTA approved one (conforming to BS 1362 of the same rating).

If in doubt, consult a qualified electrician who will be pleased to do this for you.

If you need to remove the plug - **DISCONNECT IT FROM THE MAINS** and then cut it off the mains lead and immediately dispose of it safely. Never attempt to reuse the plug or insert it into a socket outlet as there is a danger of an electric shock.

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If this product does not reach you in an acceptable condition please contact our Customer Services Department at **[www.kleeneze.com](http://www.kleeneze.com)**

Please have your delivery note to hand as details from it will be required.

If you wish to return this product please return it to the retailer from where it was purchased with your receipt (subject to their terms and conditions).

### **Guarantee**

All products purchased as new carry a manufacturer's guarantee; the time period of the guarantee will vary dependent upon the product. Where reasonable proof of purchase can be provided, Kleeneze will provide a standard 12 month guarantee with the retailer from the date of purchase. This is only applicable when products have been used as instructed for their intended, domestic use. Any misuse or dismantling of products will invalidate any guarantee.

Under the guarantee, we undertake to repair or replace free of any charge any parts found to be defective. In the event that we cannot provide an exact replacement, a similar product will be offered or the cost refunded. Any damages from daily wear and tear are not covered by this guarantee, nor are consumables such as plugs, fuses etc.

Please note that the above terms and conditions may be updated from time to time and we therefore recommend that you check these each time you revisit the website.

Nothing in this guarantee or in the instructions relating to this product excludes, restricts or otherwise affects your statutory rights.

The crossed out wheelee bin symbol on this item indicates that this appliance needs to be disposed of in an environmentally friendly way when it becomes of no further use or has worn out. Contact your local authority for details of where to take the item for recycling.





\*To be eligible for the extended guarantee, go to [guarantee.upgs.com/kleeneze](https://www.guarantee.upgs.com/kleeneze) and register your product within 30 days of purchase.



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